

Integrated Care Provider contract

What people told NHS England
about Integrated Care Providers



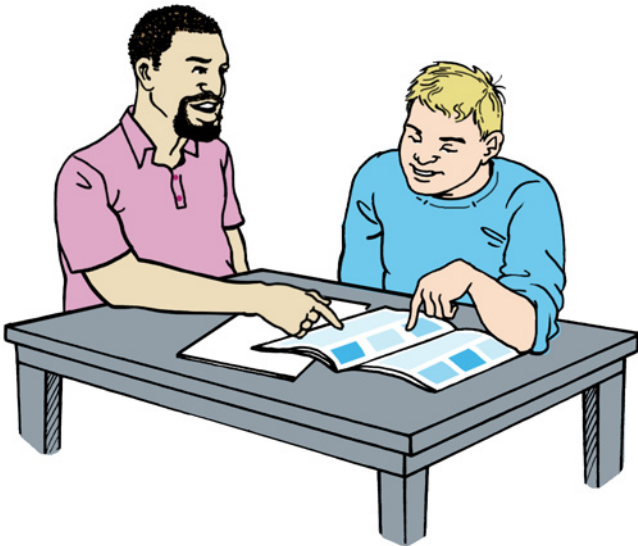
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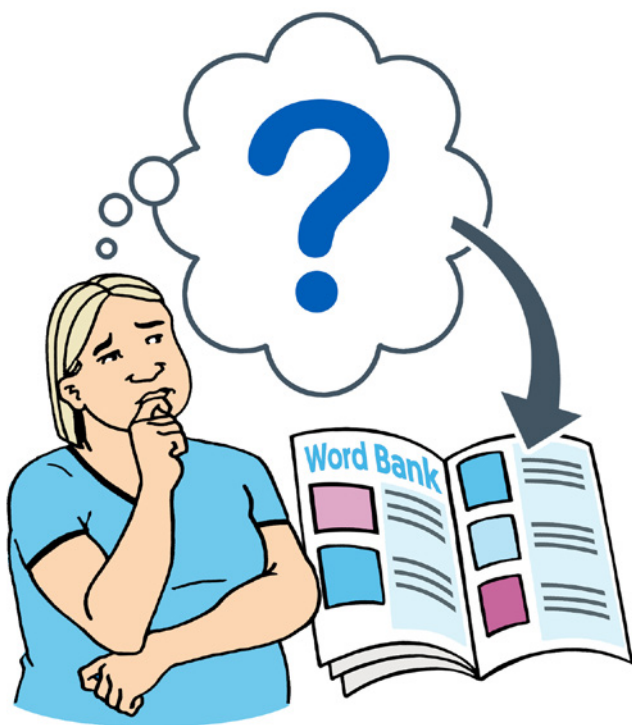
About this document



This document uses easy words and pictures.



You might want to read through it with someone else to help you to understand it more.



There is a Word Bank at the back of the booklet to help with hard words. Any words in bold can be found in the Word Bank on page 11.



Last year NHS England asked people what they think about **Integrated Care Providers**.



This document will tell you how NHS England is responding to what people have said.

What did the NHS tell us?



Some **Clinical Commissioning Groups** and hospitals liked the idea of the ICP Contract.

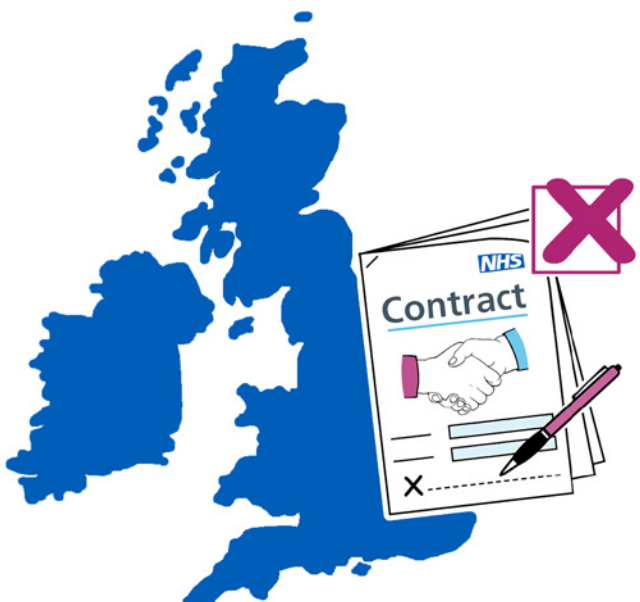
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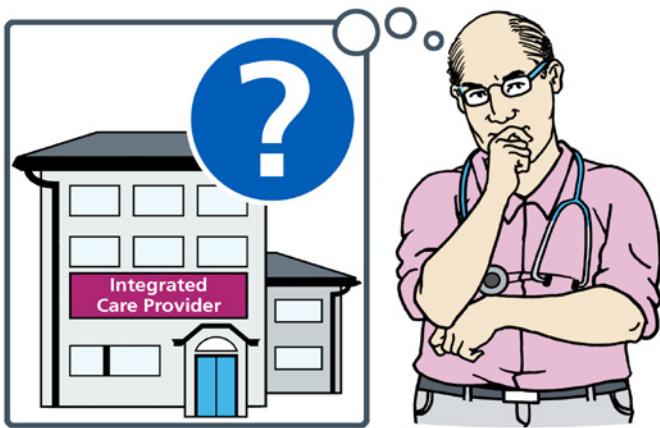


They believe this will make care more joined up and better for local people, because one provider will have to think about all of the services each person needs.



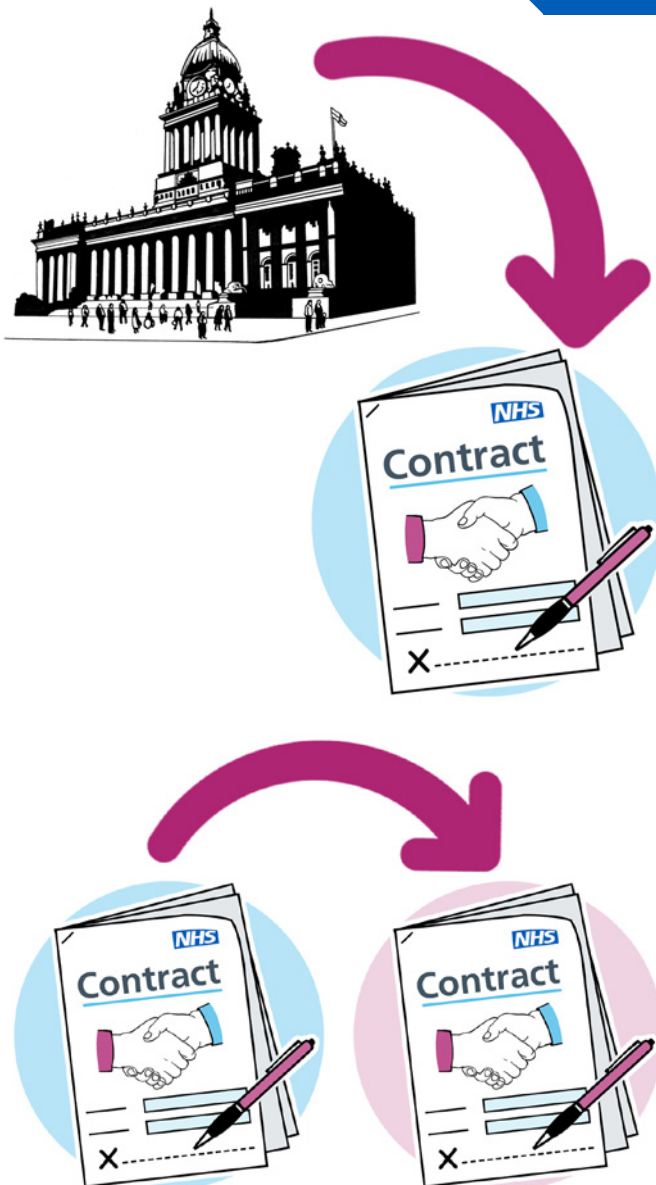
They do not think that an **Integrated Care Provider** will be right for every area. Most health and care services will still be provided by lots of different providers and bought using different contracts.

What did GPs tell us?



GPs were worried about how they will work with an **Integrated Care Provider**.

What did councils tell us?



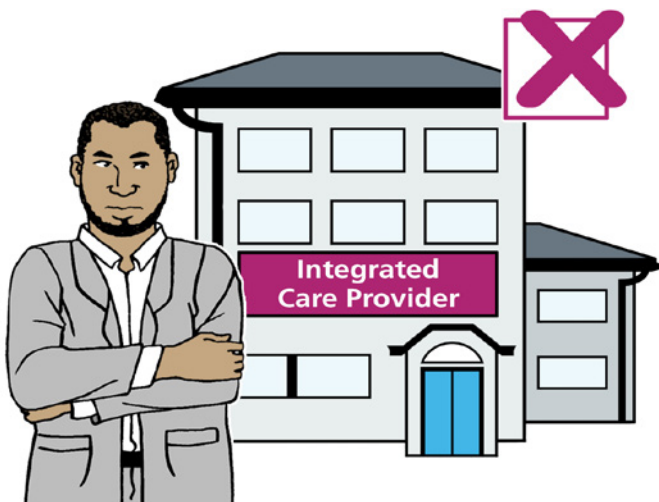
Some councils also want to be able to use the **Integrated Care Provider** contract.

Some think NHS England needs to change the contract so that councils are able to use it easier.

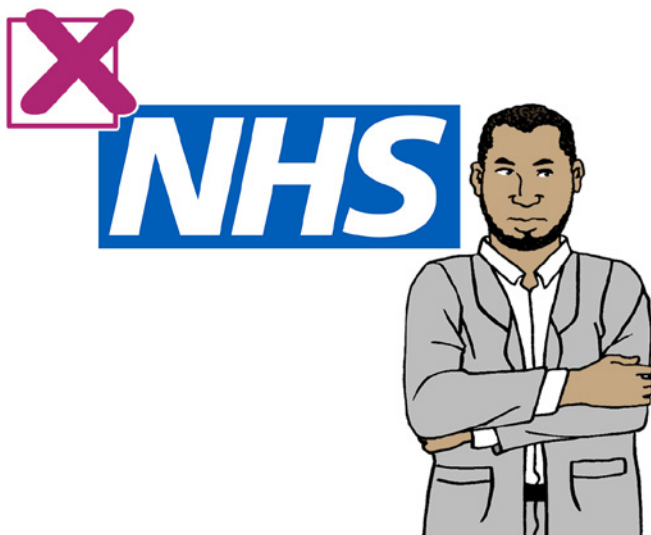
What did patients tell us?



Many members of the public did not support the **Integrated Care Provider** contract.



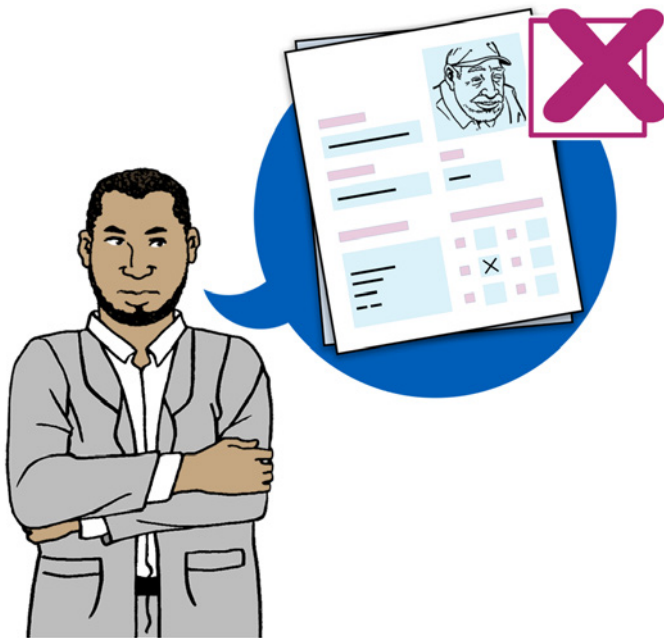
They were worried about independent businesses running **Integrated Care Providers**.



An independent business is a business that is not a part of the NHS.



They were worried that independent businesses might not act in the best interests of local people.



The public also worried that independent businesses would not have to give information to the public about the care they provide.

What is next?



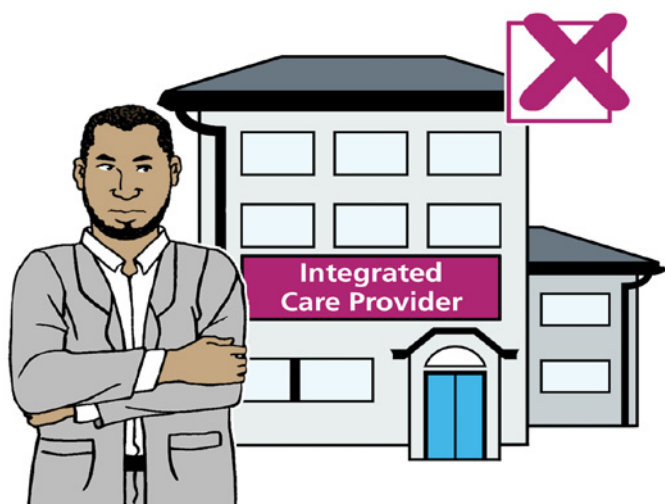
NHS England has carefully looked at the feedback we received.



NHS England will start letting **Clinical Commissioning Groups** use the new contract if it is right for their area.



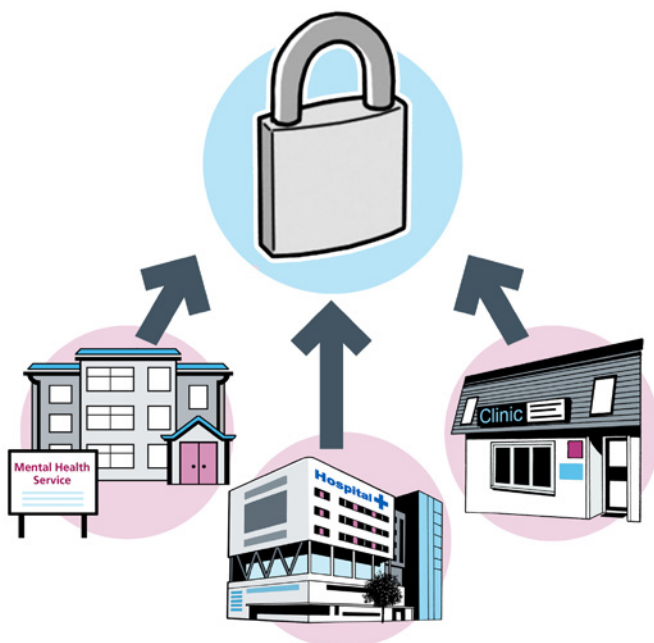
NHS England believes this will help different health and care services work better together.



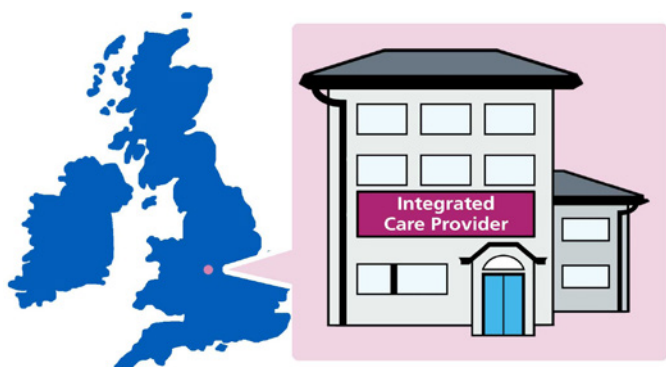
NHS England does not expect independent businesses to run **Integrated Care Providers**.



It will make changes to the contract to make sure that **Integrated Care Providers** will give the right information to the public about what they are doing.



NHS England will also put more controls in place to protect services for local people where an **Integrated Care Provider** contract is used.

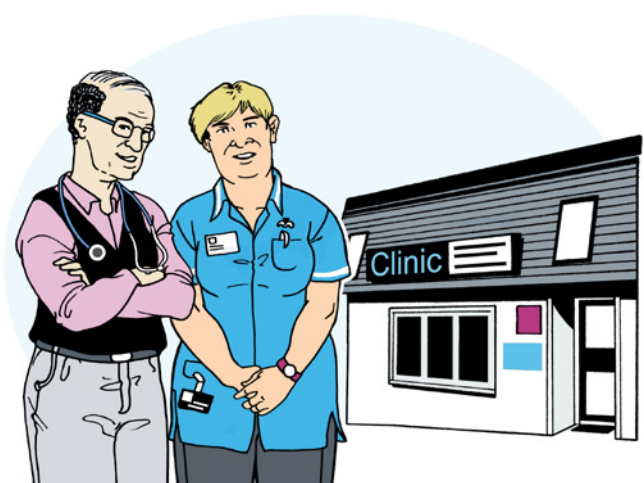


The first **Integrated Care Provider** might be in Dudley.



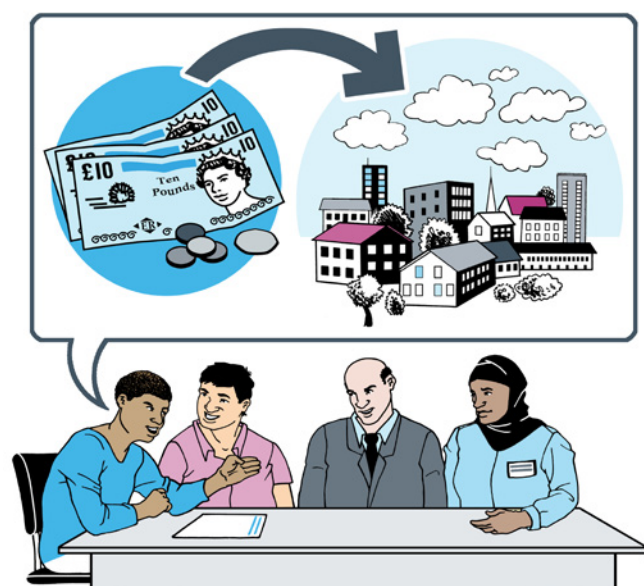
Integrated Care Provider:

A provider that is given one contract to run health and care services for local people. For example services people need in their homes, close to their homes and in local hospitals.



GP:

A doctor based in the community who treats people and sends people who have serious conditions to a hospital. **GP** stands for General Practitioner.



Clinical Commissioning Group:

This is a team led by local **GPs** which decides how to spend NHS money on services for local people.



This easy read document has been produced by CHANGE
www.changepeople.org