

Engagement Report for Service Specifications

Unique Reference Number	URN 1706
Service SpecificationTitle	Auditory brainstem implant (ABI) for children with congenital abnormalities of the auditory nerves or cochleae
Lead Commissioner	Nicola Symes
Clinical Reference Group	Specialised Ear and Ophthalmology CRG
Which stakeholders were contacted to be involved in service specification development?	<p>CRG Members</p> <p>Multidisciplinary team members of Specialised Paediatric Hearing Implant Services with experience in undertaking this procedure.</p> <p>Parent of child who has undergone the procedure</p>
Identify the relevant Royal College or Professional Society to the service specification and indicate how they have been involved	<p>British Society of Otology (part of ENT UK) through representation at the CRG where the specification development has been regularly discussed and updates provided.</p> <p>Royal College of Physicians (British Association of Audiovestibular Physicians) during stakeholder testing as registered stakeholder of the CRG.</p>
Which stakeholders have actually been involved?	<p>Multidisciplinary team members from three Specialised Paediatric Hearing Implant Services with experience in undertaking this procedure have been involved in discussion (including: Manchester, London and Cambridge). MDT members have included Consultant ENT surgeons, Audiology and speech and Language therapists.</p> <p>CRG Members</p> <p>Parent (PPV)</p>

Explain reason if there is any difference from previous question	N/A
Identify any particular stakeholder organisations that may be key to the service specification development that you have approached that have yet to be engaged. Indicate why?	N/A
How have stakeholders been involved? What engagement methods have been used?	<p>A range of stakeholders have formed the service specification working group, with engagement via face to face meetings; teleconference and email.</p> <p>The CRG has been engaged in discussion and update regarding the general development of the service specification. The CRG includes clinical representation from all 4 regions; PPV representatives who represent Changing Faces; Microtia Mingle and National Cochlear Implant Users Association and professional bodies including British Society of Otology and British Academy of Audiology.</p> <p>Formal 14 day stakeholder testing to all registered stakeholders of the Specialist Ear and Ophthalmology CRG has taken place (appendix one).</p>
What has happened or changed as a result of their input?	<p>Engagement of stakeholders during service specification development helped inform the specification writing and content.</p> <p>Responses received during the Stakeholder testing period have been considered and have been taken in to account within the service specification as noted in appendix one.</p>
How are stakeholders being kept informed of progress with	<p>Stakeholders on the Service Specification Working Group are being kept regularly informed of progress and are fully engaged in discussions.</p> <p>Members of the CRG are kept informed of progress on a</p>

service specification development as a result of their input?	quarterly basis.
What level of wider public consultation is recommended by the CRG for the NPOC Board to agree as a result of stakeholder involvement?	30 day public consultation is recommended for this service specification

Appendix One – Stakeholder/CRG Feedback